

CHAN HEALTHCARE AUDITORS

Computer Assisted Audit Techniques Solutions

Revenue Charge Capture Continuous Monitoring Tool



ABOUT CHAN CAAT SOLUTIONS

CHAN Healthcare Auditors (CHAN) has long been an industry leader in applying Computer Assisted Audit Techniques (CAATs) to identify and help manage potential financial and operational performance issues in the healthcare provider environment.

THE CHALLENGE

Effectively capturing all charges related to providing healthcare services is a challenge that can have a significant impact on a hospital's bottom line. It requires knowledgeable staff with up-to-date information on payment rule changes, coordination between various departments, IT systems and interfaces, and effective policies and procedures to ensure the processes are consistently followed and the systems are working as intended. Ensuring all of these components are working properly requires a monitoring tool that management can use to identify missed charges and the associated potential process breakdowns.

THE SOLUTION

CHAN's Revenue Charge Capture Continuous Monitoring Tool provides hospital management with a solution that will reduce the risk of revenue cycle leakage. The tool automatically receives the hospitals HIM and billing data, either pre- or post- bill, and performs a series of tests designed to identify potential missed charges. Some examples of tests performed include: missing Emergency Department level charge, missing injection or administration of IV infusion charge, missing fluid charge, missing radiology charge, and missing surgical CPT charge. CHAN has specific charge capture tests for the following departments:

- Emergency Department (ED)
- Cath and EP Lab
- Diagnostic Radiology (subset of ED toolkit)
- Interventional Radiology
- Maternity
- Oncology
- Pharmacy
- Surgery

In addition, custom tests can be developed based on the hospital's specific needs and processes.

WHY CHAN?

- CHAN has been performing revenue charge capture analyses for over ten years.
- CHAN has continually enhanced the product based on client feedback and a changing environment.
- CHAN's staff is experienced and knowledgeable.